

SURVIVOR

Outreach Services (SOS)



We can help cope
with your loss and
understand and apply for
benefits and entitlements.

Losing a loved one is one of the most difficult things anyone can go through. Survivor Outreach Services (SOS) connects you with people who can help you move forward and find strength.

Many times after you have lost a loved one, there are unresolved issues or questions that may surface months or years after the loss. We understand that new issues and questions may surface long after the Casualty Assistance Officer has concluded his or her duties.

SURVIVOR OUTREACH SERVICES

SOS demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families. SOS is a holistic



and multi-agency approach to delivering services to Survivors by providing services at the garrisons and communities closest to where Families live.

SOS will allow the Army to better identify the needs of others touched by the loss of a Soldier.

OUR MISSION

- Expand and improve services to Survivors
- Define roles and responsibilities for all agencies and all components
- Improve responsiveness and streamline the assistance process for Families
- Provide Support Coordinators and Benefits Coordinator locally available to Survivors

BENEFITS COORDINATORS

Benefits Coordinators will provide expertise on local, state and Federal benefits. They will work with the Casualty Assistance Officer to provide guidance and

assistance to the Family with benefits, applications, and linkage with benefit providers.

FINANCIAL COUNSELING

Financial Counselors provide financial assistance, investment education and estate planning to assist the surviving Family member to reach financial goals. Financial Counselors work closely with the Casualty Assistance Benefit Coordinator and legal assistance to ensure estate and financial issues are addressed.



SUPPORT COORDINATORS

Support Coordinators function as the long term support personnel for Survivors. Support Coordinators will coordinate support groups, briefings to the community and leadership; and provide life skills and supportive counseling. Support Coordinators work closely with Casualty Assistance Center Benefit Coordinators and the Casualty Assistance Officer to ensure the Survivor receives necessary services.



Visit ARMYOneSource.com for more information. Click on "Family Programs and Services" to go to the Surviving Families link.

SOS SUPPORT COORDINATOR:

Survivor Outreach Services